



CHALLENGE

Most businesses face the same problem with cleaning and facilities services companies. There is a lack of **Communication** and **Reliability** which can prove to be costly to most businesses. Inadequate **Supervision**, **Safety**, and **Security** practices can have serious consequences and put companies at risk. **Lack of supervision** can result in theft and unprofessional business practices. **Lack of proper Safety Training** can result in unnecessary injuries and can have costly consequences. **Breach in Security** by untrained and unauthorized staff on property puts customers at risk. Many companies have to micromanage the services provided, primarily because the lack of management that was promised does not exist. These issues can be extremely costly to businesses in terms of time, money spent and constant contractor turnover.

SOLUTION

IFS Success Strategy

IFS Group delivers exceptional service to our clients because we follow these basic principles and meet with our clients to make sure these needs are being met.

Safety: Understanding regulations and safe work practices.

Communication: Responding quickly by demonstrating a proactive approach to all requests.

Working Relationship: Making sure our employees work well with customer's employees.

Product & Operation: Maintaining good standards in the workplace and providing optimal performance.

Personnel: Our employees are professional and uniformed. They display good conduct on customer's site.

Value for Investment: Providing great value for the fees we charge

Optimization: We strive to demonstrate continual improvement through better cleaning technology and processes. Our clients receive a higher level of customer service due to our business practices. This saves them time and money. We allow them to focus on their business needs without having to manage the cleaning company.

RESULTS

Our clients receive a higher level of customer service due to our business practices. This saves them time and money. We allow them to focus on their business needs without having to manage the cleaning company.

“The whole IFS team demonstrates great pride in their work and high ownership for the service quality they provide . We can never say thank you enough but as we all count our blessings and give thanks, I want to say thank you for being an excellent partner with us and for the high attention the team performs for the clean environment we work in every day.”